



Module 4: TRICARE Prime Remote



Module Objectives

After this module, you should be able to:

- Describe some of the key features of TRICARE Prime Remote and who is eligible for it
- Explain the charges associated with TRICARE Prime Remote
- Discuss how the TRICARE Prime Remote enrolled active duty member seeks medical care



TRICARE Prime Remote

- TRICARE Prime Remote (TPR) is a managed care option similar to TRICARE Prime
- TPR is available to active duty service members who live and work greater than 50 miles from a military treatment facility (based on zip code) and greater than an hour drive from a military treatment facility
- TPR is also available to active duty family members
 - The family member program is called "TRICARE Prime Remote for Active Duty Family Members" or TPRADFM
- TPR is not available overseas



TRICARE Prime Remote

Eligibility

- Active duty service members
- Active duty family members
 - Must live with the sponsor
- Guard/Reserve members
 - Activated on federal orders for more than 30 consecutive days
- Guard/Reserve family members
 - When sponsor is activated on federal orders for more than 30 consecutive days
 - Must have lived with the sponsor in a TPR zip code at time of sponsor's activation on federal orders



TRICARE Prime Remote

Enrollment

- When an ADSM is eligible for TPR, enrollment is mandatory
- Beneficiaries have three enrollment options:
 - Online
 - ☐ Via the Beneficiary Web Enrollment Web Portal (BWE) at <https://www.dmdc.osd.mil/appj/bwe/>
 - By mail
 - ☐ Complete and mail the TRICARE Prime enrollment form to the regional contractor
 - In Person
 - ☐ Complete and submit the TRICARE Prime enrollment form to the TRICARE Service Center



TRICARE Prime Remote

Primary Care Managers

- TPR enrollees may select a Primary Care Manager (PCM) from the TRICARE network
- If a network PCM is not available, enrollees may select any TRICARE-authorized, non-network provider as their PCM
- PCMs manage the enrollee's medical care by:
 - Providing routine and urgent medical care
 - Coordinating referrals for specialty care
 - Assisting with prior authorizations (when needed)
 - Maintaining medical health records



TRICARE Prime Remote Costs

	Active duty Service Members	Active Duty Family Members of E1-E4	Active Duty Family Members of E5 and Above
Enrollment Fee	\$0	\$0	\$0
Copayments	\$0	Network Retail Pharmacy: \$3/ \$9/ \$22 Non-Network Retail Pharmacy: \$300/\$600 point of service deductible and 50% cost share	Network Retail Pharmacy: \$3/ \$9/ \$22 Non-network Retail Pharmacy: \$300/\$600 point of service deductible and 50% cost share
Deductibles	\$0	\$0	\$0
Catastrophic Cap*	\$0	\$1,000 per family per fiscal year	\$1,000 per family per fiscal year

*The catastrophic cap is the maximum amount per fiscal year a beneficiary pays out-of-pocket for TRICARE-covered services or supplies.



TRICARE Prime Remote

Seeking Care

- Routine Care
 - TPR enrollees seek routine care from their PCM or TRICARE-authorized non-network provider
 - No referrals are required
- Specialty Care
 - Enrollees require a referral and authorization for any specialty care
 - Regional contractors coordinate active duty service member referrals with the Service Point of Contact (SPOC) for review and fitness for duty determination
- Urgent Care
 - Enrollees should seek urgent care from their PCM, TRICARE-authorized non-network provider or through their regional contractor
- Emergency
 - Enrollees should seek care at the nearest emergency room
 - No referrals are required



Congratulations! You've Completed Module 4: TRICARE Prime Remote

You should now be able to:

- Describe some of the key features of TRICARE Prime Remote and who is eligible for it
- Explain the charges associated with TRICARE Prime Remote
- Discuss how the TRICARE Prime Remote enrolled active duty member seeks medical care

